



Dropbox Dash Access Agreement

This Dropbox Dash Access Agreement (this “Agreement”) supplements the Dropbox Services Agreement available at www.dropbox.com/business_agreement, unless the customer has executed an agreement with Dropbox for the provision of Dropbox’s services, in which case this Agreement shall supplement such other agreement (the “Dropbox Services Agreement” or “DSA”), which is incorporated by reference into this Agreement. Capitalized terms used in this Agreement but not defined herein, have the meaning given to them in the DSA. This Agreement is entered between the Dropbox entity identified in the DSA (collectively “Dropbox,” “we,” or “us”), and you (“Customer,” or “you”). By clicking “I agree,” or using the Services, you agree to this Agreement as a Customer.

If you are entering into this Agreement on behalf of an organization, you represent and warrant that you have the authority to bind your organization and the members of your Dropbox team to this Agreement. In the event there is a conflict between this Agreement with the DSA, this Agreement will control.

Service Description

Dash is a tool to retrieve and organize relevant information stored and created across different services or tools. Dash works by connecting to and collecting data stored in other services and simplifying the process of searching for, accessing, and using relevant information dispersed across connected tools. These terms only apply to your organization’s use and implementation of Dash, all references to Services in this Section are only references to Dash.

Dash Services Access Compliance

Until Dropbox notifies Customer in writing that Dash can be used in a GDPR or HIPAA compliant manner, Customer shall avoid the Processing of Personal Data using the Service, or the addition of any Protected Health Information, or any other action that would subject Dash to EU Data Protection Laws or HIPAA regulations.

Customer acknowledges and agrees that the Dropbox Data Processing Agreement and Dropbox HIPAA Business Associate Agreement referenced in the DSA do not and will not apply to Dash until written notice is provided by Dropbox.

Setup

Use of Dash will require Customer’s assistance in configuring and setting up Dash to function effectively by integrating access to various other third-party services Customer uses. During the term of this Agreement, Customer will cooperate with Dropbox in its provision of Dash, including by providing Dropbox with reasonable facilities and timely access to Customer’s data. Customer will invite the appropriate personnel to any meetings and training sessions necessary for Dropbox to provide Dash to Customer.

User Studies and Feedback

You may be invited to participate in online or in-person user studies conducted and recorded by us. We will own any recording of the studies and you grant us permission to use the recording (or other output) of the studies for our internal research and product development purposes.

We appreciate any feedback—such as oral or written comments, suggestions, error reports, and analysis (“Feedback”)—you give us regarding Dash. You agree to and hereby do assign to us all right, title, and interest in the Feedback and agree to provide us any assistance we require to document and maintain our rights in the Feedback. Notwithstanding any election you may have made with respect to being contacted by Dropbox generally, you agree that we may contact you but only with respect to solicit or discuss your Feedback.

Termination

This Agreement shall remain in effect until the earlier of (i) the date upon which Customer’s access to Dash is terminated or expires; and (ii) the date upon which Customer receives written notice from Dropbox stating that Dash can be used in a GDPR compliant manner. Upon the expiration or termination of Customer’s Dash



access, Customer will immediately cease using Dash and Dropbox's Confidential Information (as defined in the DSA). Obligations with respect to Confidential Information already disclosed will survive for 5 years after disclosure.

Trial Access

Your trial access to Dash shall, unless otherwise stated or agreed by the parties in writing, be for a period of thirty (30) days from the date upon which Customer accepts this Agreement, provided that your access to Dash may be extended upon the mutual, written agreement of the parties.